

## Political Party Survey: 2009 General Election

1. Nominations Elections BC provides nomination kits for prospective candidates. Nominees either file their documents with Elections BC headquarters, or with their local District Electoral Officer. Please rate the following aspects of the nomination process.								
	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
availability of nomination kits	0.0% (0)	8.3% (1)	16.7% (2)	16.7% (2)	<b>58.3% (7)</b>	0.0% (0)	4.25	12
clarity of nomination materials	0.0% (0)	0.0% (0)	25.0% (3)	33.3% (4)	<b>41.7% (5)</b>	0.0% (0)	4.17	12
processing time of nominations	0.0% (0)	16.7% (2)	8.3% (1)	<b>41.7% (5)</b>	33.3% (4)	0.0% (0)	3.92	12
support from Elections BC re: nominations	0.0% (0)	0.0% (0)	25.0% (3)	25.0% (3)	<b>50.0% (6)</b>	0.0% (0)	4.25	12
Please provide comments regarding your responses								2
<b>answered question</b>								<b>12</b>
<b>skipped question</b>								<b>0</b>

**2. Nomination endorsements** Candidates representing registered political parties must be endorsed in writing by two principal officers of the party. Please rate the following aspects of this process.

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
clarity of process	0.0% (0)	0.0% (0)	25.0% (3)	<b>41.7% (5)</b>	33.3% (4)	0.0% (0)	4.08	12
support from Elections BC	0.0% (0)	0.0% (0)	25.0% (3)	25.0% (3)	<b>50.0% (6)</b>	0.0% (0)	4.25	12
Please provide comments regarding your responses								0
<i>answered question</i>								<b>12</b>
<i>skipped question</i>								<b>0</b>

**3. Candidate support** After nominations are complete, candidates receive a candidate kit and may come to Elections BC directly or through their party with any concerns. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
contents of candidate kits	0.0% (0)	8.3% (1)	16.7% (2)	<b>50.0% (6)</b>	25.0% (3)	0.0% (0)	3.92	12
response to issues/queries (other than election financing issues)	0.0% (0)	0.0% (0)	25.0% (3)	33.3% (4)	<b>41.7% (5)</b>	0.0% (0)	4.17	12
Please provide comments regarding your responses								0
<i>answered question</i>								<b>12</b>
<i>skipped question</i>								<b>0</b>

**4. Election financing** All registered political parties, constituency associations and candidates must file election financing reports. Throughout an election, these individuals, organizations and their financial agents may have questions or concerns that they direct to Elections BC. Please rate the following in this regard:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
support/response to election financing queries	0.0% (0)	0.0% (0)	25.0% (3)	25.0% (3)	<b>50.0% (6)</b>	0.0% (0)	4.25	12
clarity of informational materials (financing guides, newsletters)	0.0% (0)	8.3% (1)	16.7% (2)	<b>50.0% (6)</b>	25.0% (3)	0.0% (0)	3.92	12
clarity of forms	0.0% (0)	8.3% (1)	16.7% (2)	<b>58.3% (7)</b>	16.7% (2)	0.0% (0)	3.83	12
Please provide comments regarding your responses								1
<b>answered question</b>								<b>12</b>
<b>skipped question</b>								<b>0</b>

5. Enumeration Prior to the 2009 election, Elections BC conducted a province-wide enumeration. The enumeration was primarily conducted by mail, with voters able to respond by telephone or online. Local outreach was also conducted, with enumerators visiting long-term care facilities and homeless shelters/social service agencies. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
mail enumeration process	8.3% (1)	16.7% (2)	<b>25.0% (3)</b>	<b>25.0% (3)</b>	16.7% (2)	8.3% (1)	3.27	12
local outreach activities	0.0% (0)	8.3% (1)	<b>33.3% (4)</b>	<b>33.3% (4)</b>	16.7% (2)	8.3% (1)	3.64	12
Elections BC enumeration advertising	0.0% (0)	8.3% (1)	<b>41.7% (5)</b>	33.3% (4)	16.7% (2)	0.0% (0)	3.58	12
Please provide comments regarding your responses								2
	<i>answered question</i>							12
	<i>skipped question</i>							0

**6. Voters list** Every registered political party and candidate was entitled to receive the preliminary voters list and revised voters list. Please rate the following:

	<b>1-poor</b>	<b>2-needs improvement</b>	<b>3-acceptable</b>	<b>4-good</b>	<b>5-excellent</b>	<b>NA-does not apply</b>	<b>Rating Average</b>	<b>Response Count</b>
quality of preliminary list	8.3% (1)	0.0% (0)	33.3% (4)	<b>41.7% (5)</b>	16.7% (2)	0.0% (0)	3.58	12
format of preliminary list	0.0% (0)	0.0% (0)	27.3% (3)	<b>54.5% (6)</b>	18.2% (2)	0.0% (0)	3.91	11
quality of revised list	8.3% (1)	0.0% (0)	25.0% (3)	<b>50.0% (6)</b>	16.7% (2)	0.0% (0)	3.67	12
format of revised list	0.0% (0)	0.0% (0)	18.2% (2)	<b>63.6% (7)</b>	18.2% (2)	0.0% (0)	4.00	11
Please provide comments regarding your responses								1
<i>answered question</i>								<b>12</b>
<i>skipped question</i>								<b>0</b>

**7. Voter identification** The 2009 General Election was the first B.C. election requiring voters to provide ID, or to be vouched for. The Election Act establishes that a voter may provide either one piece of government-issued ID that contains the voter's name, photograph and residential address or a certificate of Indian status issued by the Government of Canada. Voters who do not have such documents may provide two documents of a type authorized by the Chief Electoral Officer (CEO). Both documents must have the voter's name, and at least one of the documents must have the voter's residential address. Acceptable types of ID are listed on the Elections BC website at [www.elections.bc.ca](http://www.elections.bc.ca) and are advertised each year. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
types of documents authorized by the CEO	0.0% (0)	0.0% (0)	<b>50.0% (6)</b>	25.0% (3)	16.7% (2)	8.3% (1)	3.64	12
Elections BC advertising/public information re: ID	0.0% (0)	8.3% (1)	33.3% (4)	<b>41.7% (5)</b>	8.3% (1)	8.3% (1)	3.55	12
administration of ID requirements in voting places	8.3% (1)	8.3% (1)	25.0% (3)	<b>33.3% (4)</b>	16.7% (2)	8.3% (1)	3.45	12
Please provide comments regarding your responses								2
<b>answered question</b>								<b>12</b>
<b>skipped question</b>								<b>0</b>

**8. Voting places District Electoral Officers are responsible for the selection of voting places and the assignment of voting areas to those locations. Please rate the following:**

	<b>1-poor</b>	<b>2-needs improvement</b>	<b>3-acceptable</b>	<b>4-good</b>	<b>5-excellent</b>	<b>NA-does not apply</b>	<b>Rating Average</b>	<b>Response Count</b>
suitability of locations	0.0% (0)	8.3% (1)	<b>33.3% (4)</b>	<b>33.3% (4)</b>	25.0% (3)	0.0% (0)	3.75	12
accessibility of locations	0.0% (0)	0.0% (0)	33.3% (4)	<b>41.7% (5)</b>	25.0% (3)	0.0% (0)	3.92	12
signage/internal setup of voting places	0.0% (0)	8.3% (1)	<b>33.3% (4)</b>	<b>33.3% (4)</b>	25.0% (3)	0.0% (0)	3.75	12
voting place management/supervision	0.0% (0)	0.0% (0)	<b>36.4% (4)</b>	27.3% (3)	27.3% (3)	9.1% (1)	3.90	11
Please provide comments regarding your responses								1
<b><i>answered question</i></b>								<b>12</b>
<b><i>skipped question</i></b>								<b>0</b>

**9. Election officials** Approximately 32,000 election officials and other staff were hired for the 2009 events. Please rate the following:

	<b>1-poor</b>	<b>2-needs improvement</b>	<b>3-acceptable</b>	<b>4-good</b>	<b>5-excellent</b>	<b>NA-does not apply</b>	<b>Rating Average</b>	<b>Response Count</b>
apparent knowledge/training of officials	0.0% (0)	8.3% (1)	33.3% (4)	<b>41.7% (5)</b>	16.7% (2)	0.0% (0)	3.67	12
suitability for roles	0.0% (0)	8.3% (1)	25.0% (3)	<b>50.0% (6)</b>	16.7% (2)	0.0% (0)	3.75	12
ethnic/age diversity	0.0% (0)	0.0% (0)	33.3% (4)	<b>41.7% (5)</b>	16.7% (2)	8.3% (1)	3.82	12
customer service	0.0% (0)	8.3% (1)	8.3% (1)	<b>58.3% (7)</b>	25.0% (3)	0.0% (0)	4.00	12
Please provide comments regarding your responses								2
<i>answered question</i>								<b>12</b>
<i>skipped question</i>								<b>0</b>



**10. District Electoral Officers** The CEO appoints a District Electoral Officer (DEO) and deputy (DDEO) for each electoral district. The DEO and DDEO are responsible for administering the election in their district, including the hiring and training of staff, selection of voting places, reporting initial count and conducting final count. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
apparent knowledge/training of DEOs and DDEOs	0.0% (0)	9.1% (1)	0.0% (0)	<b>54.5% (6)</b>	27.3% (3)	9.1% (1)	4.10	11
suitability for roles	0.0% (0)	9.1% (1)	0.0% (0)	<b>45.5% (5)</b>	36.4% (4)	9.1% (1)	4.20	11
impartial conduct by DEOs and DDEOs	0.0% (0)	9.1% (1)	0.0% (0)	<b>45.5% (5)</b>	36.4% (4)	9.1% (1)	4.20	11
Please provide comments regarding your responses								1
<b>answered question</b>								<b>11</b>
<b>skipped question</b>								<b>1</b>

11. Elections BC public information Elections BC conducted a comprehensive advertising campaign before and during the 2009 events, as well as issuing Where-to-Vote cards to all registered voters and publishing information guides and general information on the Elections BC website. There was also a 1-800 call centre available throughout the events to answer public queries. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
Where-to-Vote cards	0.0% (0)	9.1% (1)	<b>36.4% (4)</b>	27.3% (3)	18.2% (2)	9.1% (1)	3.60	11
Elections BC advertising	0.0% (0)	0.0% (0)	36.4% (4)	<b>45.5% (5)</b>	18.2% (2)	0.0% (0)	3.82	11
Elections BC website	0.0% (0)	0.0% (0)	18.2% (2)	<b>54.5% (6)</b>	27.3% (3)	0.0% (0)	4.09	11
Elections BC guides	0.0% (0)	0.0% (0)	27.3% (3)	<b>45.5% (5)</b>	27.3% (3)	0.0% (0)	4.00	11
1-800 service	0.0% (0)	0.0% (0)	18.2% (2)	<b>63.6% (7)</b>	18.2% (2)	0.0% (0)	4.00	11
Please provide comments regarding your responses								2
<i>answered question</i>								11
<i>skipped question</i>								1

**12. Issues management During electoral events, issues often arise that must be brought to the attention of a District Electoral Officer (DEO) or Elections BC headquarters. Please rate the following:**

	<b>1-poor</b>	<b>2-needs improvement</b>	<b>3-acceptable</b>	<b>4-good</b>	<b>5-excellent</b>	<b>NA-does not apply</b>	<b>Rating Average</b>	<b>Response Count</b>
Timely Elections BC headquarters response to issues/complaints	9.1% (1)	0.0% (0)	9.1% (1)	27.3% (3)	<b>36.4% (4)</b>	18.2% (2)	4.00	11
Timely DEO response to issues/complaints	0.0% (0)	18.2% (2)	18.2% (2)	<b>27.3% (3)</b>	18.2% (2)	18.2% (2)	3.56	11
Satisfactory headquarters response to issues/complaints	9.1% (1)	0.0% (0)	9.1% (1)	<b>36.4% (4)</b>	27.3% (3)	18.2% (2)	3.89	11
Satisfactory DEO response to issues/complaints	0.0% (0)	18.2% (2)	18.2% (2)	<b>36.4% (4)</b>	18.2% (2)	9.1% (1)	3.60	11
Please provide comments regarding your responses								0
<b>answered question</b>								<b>11</b>
<b>skipped question</b>								<b>1</b>

13. Results reporting On General Voting Day, Elections BC posted the preliminary election results on our website, [www.elections.bc.ca](http://www.elections.bc.ca). Final results were posted on the website as the final count was completed in each electoral district. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
Timeliness of results	0.0% (0)	0.0% (0)	9.1% (1)	<b>45.5% (5)</b>	<b>45.5% (5)</b>	0.0% (0)	4.36	11
Availability of results	0.0% (0)	0.0% (0)	9.1% (1)	<b>45.5% (5)</b>	<b>45.5% (5)</b>	0.0% (0)	4.36	11
Clarity of results	0.0% (0)	0.0% (0)	18.2% (2)	36.4% (4)	<b>45.5% (5)</b>	0.0% (0)	4.27	11
Please provide comments regarding your responses								1
<i>answered question</i>								11
<i>skipped question</i>								1

**14. Boundary and address information** New electoral district and voting area boundaries were in effect for the 2009 General Election. New products were developed to reflect these boundaries including maps, a street index and a Location Index listing all communities and their associated electoral district. Please rate the following:

	1-poor	2-needs improvement	3-acceptable	4-good	5-excellent	NA-does not apply	Rating Average	Response Count
Quality of maps	0.0% (0)	9.1% (1)	9.1% (1)	<b>45.5% (5)</b>	36.4% (4)	0.0% (0)	4.09	11
Availability of maps	0.0% (0)	0.0% (0)	18.2% (2)	<b>54.5% (6)</b>	27.3% (3)	0.0% (0)	4.09	11
Accuracy of street index	0.0% (0)	0.0% (0)	27.3% (3)	<b>36.4% (4)</b>	<b>36.4% (4)</b>	0.0% (0)	4.09	11
Quality and accuracy of Location Index	0.0% (0)	0.0% (0)	27.3% (3)	<b>36.4% (4)</b>	<b>36.4% (4)</b>	0.0% (0)	4.09	11
Please provide comments regarding your responses								0
<i>answered question</i>								11
<i>skipped question</i>								1

**15. Please feel free to make any other comments on Elections BC's performance during the 2009 events.**

	Response Count
	2
<i>answered question</i>	2
<i>skipped question</i>	10